

Terms and Conditions X.COMM Winter 2021 SIP Channel Offer to Resellers:

The Company means; X.Communications Limited

Campaign ends on 16th April 2021. The Company reserves the right to extend, shorten or terminate the campaign at its sole discretion.

Each service listed has specific terms and conditions and fair usage policies that apply.

Terms and conditions apply and all services are subject to contract.

The bundle includes

- Calls to UK landlines and mobiles under the terms of the UK CALLING bundle
- on-boarding fee, so you'll SAVE £120
- Porting-in numbers for FREE
- ONLY 30p to set up a number
- Number rental is just 30p per month
- White Label Billing set up fee - a saving of £150.*

Overview

The STS platform allows Resellers of the X.Communications Limited selected range of services to set-up, configure, activate, change service levels to end user clients. The portal has been specifically designed to allow full self-service 24/7/365. Resellers will be able to provision trunks with up to 20 channels, set configuration end point parameters, over usage limits, telephone numbers geo and non geo. Terminations and disconnections.

White Labelled billing allows resellers to charge out a different call and service tariff to the end user customer.

Billing is monthly and all payments are made via Direct Debit.

Fair usage policies apply to various services and details can be found on the Reseller pricing sheet and the Company website

All resellers MUST contract with X.Communications Limited on the Terms and Conditions of Service and the Reseller Agreement.

Terms relating to the Call charge bundle

Bundle Name: UK Calling

Total minutes in the bundle 5000 made up of:

3000 minutes to UK numbers beginning 01, 02 and 03.

2000 UK Mobile minutes to UK Mobile Networks FM1, FM3, FM4, FM5 and FM6 (Top 5 UK mobile carriers only, i.e.: Hutchison 3G, O2, Orange, T Mobile & Vodafone).

Maximum included single call duration is 60 minutes.

Calls exceeding 60 minutes will be charged at Standard call rates for the duration beyond 60 minutes,

Outbound calls must not exceed 70% of total call volume.

Calls to numbers beginning 03 must not exceed 15% of all outbound call volumes.

Period is per Calendar month and the bundle will reset at the beginning of each month.

Un-used minutes cannot be carried over to the following month.

A single Bundle cannot be used across multiple channels. Each channel must have a bundle applied. Customers with more than 1 SIP channel will require the bundle on all other SIP channels in use, therefore a customer with 5 SIP channels will have the bundle on each channel e.g a 3 channel trunk with UK Calling bundle would carry a cost of $£4.40 * 3 = £13.20$ set-up and $£13.20$ per month also providing a total minutes package of $5000 * 3 = 15000$ minutes across the trunk as per the terms of the call bundle.

Terms relating to the waiver of Onboarding fees

Waiver of Standard £120 onboarding fees which provides training on how to use the SIP Trunking Services Self Service Portal. Training is limited to a maximum of 2 hours or less providing sufficient training to use the portal independently.

Offer is made per reseller and can only be used once per reseller

Onboarding is the setting up of the reseller account and information specific to the initial service requirements and invoicing / billing information.

Terms relating to the waiver of Porting IN charges

During the campaign period no charge for the cost of porting into the STS platform of standard telephone numbers as shown on our price list which may change from time to time. Numbers being PORTED IN must be initially actioned prior to the end of the campaign date. Maximum of 100 numbers can be PORTED IN per reseller during the campaign period. Standard charges for PORTING IN waived on all eligible numbers during the period of the campaign. Standard pricing that is waived during the campaign is: Single number Port In £15 per number, Multi-Line Port In £35 per Multi-Line, DDI range Port In £35 up to 100 DDI number range. Porting Out charges apply. See full pricing details on the STS price list.

Terms relating to Telephone number charges

Telephone number set up applies to UK Standard numbers and applies to each number being set up. Telephone rental applies to UK Standard numbers and applies to each number being used.

Standard Pricing for Telephone numbers is £1.00 set up and £0.60 pcm rental

Offer pricing is £1.00 set up and £0.30 pcm per number rental for the duration of the service contract

Terms relating to White Labelled Billing charges waived

Waiver of the standard £150 White Label billing set up charges applies once to each new Reseller. White label billing provides the following to the Reseller:

Option 1

The Company can bill the Resellers "End User" customer in the name of the Reseller with the Reseller logo on the invoicing. The Company will generate the End User customer invoicing



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and send these invoices to the Reseller for distribution to the end users.

In this scenario the End User customer is placed on the agreed RRP end user tariff (Agreed with the Reseller) and all billing to the end user customer is at that agreed rate. The Reseller is billed for the same services at the lower Agreed reseller rates. It is the responsibility of the Reseller to collect any monies due to the Reseller from the End User Customer. In all cases where an End User customer fails to pay their billing from the Reseller, the Reseller remains liable to the Company for the billing between the Company and the Reseller. The difference between the Reseller billing and the End User customer billing is retained by the Reseller.

Option 2.

The Reseller can ask the Company to contract directly with the End User customer. The Company will bill the customer as per a set standard RRP tariff. The Reseller will receive a monthly commission based on the billing amounts for various services to the customer. In this scenario the end user is billed by the Company and not the Reseller and the end user is asked to sign the Company's terms and Conditions of Service. All support and billing for the customer is provided by the Company in the name of the Company and the Reseller receives commission payments for the duration of the customer service contract.

Call Recording

SIP channel call recording is available at extra cost.

General Terms

All Resellers will be required to sign the Company's terms and conditions of service.

All Services are subject to contract and the Company reserves the right to and the Reseller agrees that the Company may refuse contracting with a Reseller.

All Resellers accept all terms specific to this and future campaigns run by the Company

The Company has the right to refuse a Reseller access to the SIP Trunking Service platform and there is no obligation to allow any Reseller or Agent or any other entity to become a Reseller or Customer of the Company. The Company reserves the right to undertake a Credit Check on any Reseller requesting to become a Reseller of the Company. Based on the outcome of any credit check certain limitations may be imposed on the Reseller in terms of using the STS Platform. In some cases the Company may request a deposit to be held on account to cover any financial exposure to the Company from the Reseller. The Company may at its sole discretion place a Credit Limit on the Reseller until such time as the Company agrees to remove the Credit Limit.

The Reseller is responsible for the security of the service provided to the End User customer.

Sufficient knowledge of security around SIP Trunking set up on PBX's is required. The Reseller is responsible for any breach of security resulting in any additional costs and is liable for all such costs.