

Terms and Conditions X.COMM Summer 2021 SIP Channel Offer to Resellers:

The Company means; X.Communications Limited.

Campaign ends on 31st August 2021. The Company reserves the right to extend, shorten or terminate the campaign at its sole discretion.

Each service listed has specific terms and conditions and fair usage policies that apply.

Terms and conditions apply, and all services are subject to contract.

The bundle includes:

- Calls to UK landlines under the terms of the UK LANDLINE CALLING bundle
- Porting-in numbers for FREE

Overview

The STS platform allows Resellers of the X.Communications Limited selected range of services to setup, configure, activate, and change service levels to end user clients. The portal has been specifically designed to allow full self-service 24/7/365. Resellers will be able to provision SIP trunks with up to 20 channels, set configuration end point parameters, over usage limits, telephone numbers both Geographic and Non-Geographic, terminations, and disconnections.

White Labelled billing allows resellers to charge out a different call and service tariff to the end user customer.

Billing is monthly and all payments are made via Direct Debit.

Fair usage policies apply to various services and details can be found on the Reseller pricing sheet and the Company website.

All resellers MUST contract with X.Communications Limited on the Terms and Conditions of Service and the Reseller Agreement.

Terms relating to the Call Charge bundle

Bundle Name: UK LANDLINE CALLING 5000

- Total minutes in the bundle is 5000 to UK numbers beginning 01, 02 and 03.
- Maximum included single call duration is 60 minutes.
- Calls exceeding 60 minutes will be charged at Standard call rates for the duration beyond 60 Minutes.
- Outbound calls must not exceed 70% of total call volume.
- Calls to numbers beginning 03 must not exceed 15% of all outbound call volumes.
- Period is per Calendar month and the bundle will reset at the beginning of each month.
- Un-used minutes cannot be carried over to the following month.
- A single Bundle is per SIP Trunk and cannot be used across multiple SIP Trunks.
- Each SIP Trunk must have a bundle applied.
- Offer only applies to new SIP Trunks being provisioned in the Months of July and August 2021.

Terms relating to the waiver of Porting IN charges

During the campaign period there will be no charge for the cost of Porting numbers into the STS platform that are “Standard Numbers” as shown on our price list (which may change from time to time). Numbers being PORTED IN must be initially actioned for Porting In prior to the end of the campaign date. A maximum of 100 numbers can be PORTED IN per reseller during the campaign period. Standard charges for PORTING IN waived on all eligible numbers during the period of the campaign. Pre-Campaign Standard pricing being waived during the campaign is:

- Single number Port In £15 per number,
- Multi-Line Port In £35 per Multi-Line,
- DDI range Port In £35 up to 100 DDI number range,

Porting Out charges remain in place and still apply. See full pricing details on the STS price list.

Call Recording

SIP channel call recording is available at extra cost.

General Terms

All Resellers will be required to sign the Company’s terms and conditions of service.

All Services are subject to contract and the Company reserves the right to and the Reseller agrees that the Company may refuse contracting with a Reseller.

All Resellers accept all terms specific to this and future campaigns run by the Company.

The Company has the right to refuse a Reseller access to the SIP Trunking Services platform and there is no obligation to allow any Reseller or Agent or any other entity to become a Reseller or Customer of the Company. The Company reserves the right to undertake a Credit Check on any Reseller requesting to become a Reseller of the Company. Based on the outcome of any credit check certain limitations may be imposed on the Reseller in terms of using the STS Platform. In some cases, the Company may request a deposit to be held on account to cover any financial exposure to the Company from the Reseller. The Company may at its sole discretion place a Credit Limit on the Reseller until such time as the Company agrees to remove the Credit Limit. The Reseller is responsible for the security of the service provided to the End User customer. Sufficient knowledge of security around SIP Trunking set up on PBX’s is required. The Reseller is responsible for any breach of security resulting in any additional costs and is liable for all such costs.