

X.COMMUNICATIONS LIMITED

QUALITY POLICY STATEMENT

X.Communications Limited is wholly committed to our quality policy which is in place to ensure our services always meet the requirements of our customers. X.Communications Limited's goal is to be the best telecommunications and I.T. solutions provider in the industry, bringing bespoke solutions to market that enhance our customers' businesses. To achieve this goal, we are committed to implementing, maintaining, and continually assessing operational systems and processes.

It is therefore our objective to:

- Ensure we satisfy our customers' needs and expectations.
- Make commitments we fully understand and believe we can meet.
- Meet the commitments made to customers within the agreed timescale.
- Create a culture for continuous improvement, envisage objectives and implementation of risk-based assessment to ensure management resources in all quality matters and include in the overall company business plan.
- Perform our work in a responsible manner.
- Comply with all applicable laws and regulations, both current and future.
- Use qualified and experienced staff with the capabilities to achieve our goals.
- Train our staff in X.Communications Limited's policies and procedures and develop the skills and abilities to meet our joint aspirations.
- Ensure any changes to the Quality Policy are controlled by Top management and reflect the changing Objectives, Risks and Context of the company.
- Commit to communicate the policy to all staff, customers, and other interested parties.

To assist the company in achieving its quality requirements it is committed to operating in a manner that maintains compliance to the International Quality Standard ISO 9001:2015 and facilitates ongoing IMS system improvement.

It is X.Communications Limited's belief that, in operating to these standards, it will achieve the needs and expectations of our customers.

This Quality Policy Statement has been approved & authorised by:

Infrastructure Manager:

Kenneth B. Mc Cleft

X.COMMUNICATIONS LIMITED

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