

X.Communications Mobile Plans & Bolt-ons

1.

Select Base Plan

Business Extra

Inclusive Unlimited Voice & SMS

Business Extra	- £ 10.50
Business Extra + 4GB	- £ 13.90
Business Extra + 6GB	- £ 16.80
Business Extra + 10GB	- £ 17.90
Business Extra + 20GB	- £ 19.80
Business Extra Unlimited	- £28.10

Mobile Broadband

Data Only

Choose Tablet Data Plan

2GB	- £ 8.40
3GB	- £10.00
5GB	- £ 13.90
10GB	- £ 15.90
20GB	- £ 36.80

2.

Choose Dynamic Bolt-ons

Dynamic Bolt-ons, Only Pay when you use this service.

Smart Business Pack

NGCS - 08XX - 250MINS - £ 5.00
MMS - 50 Events - £ 5.00
International SMS - 50 Events - £ 5.00

All Business
Extra users
Provisioned by
Default

UK to EU USA Canada - 250 Mins - £ 10.00
UK to ROW excl SAT, Cuba - 250 Mins - £ 30.00
Global Daily Business Traveller per day:
Zone B - £ 7.50 Zone C&D - £ 15.00

Auto Top ups

UK Data - 250MB - £ 5.00
UK SMS - 250 SMS - £ 5.00

Customers who Cease within 24 months may be subject to a disconnection fee.

Service	Service Type	Inclusive Allowances	What's Included	Total
Business Extra (Voice & SMS only)	Base Plan	Unlimited Voice & SMS	Unlimited UK & EU Voice and SMS to Landlines and Standard Mobiles	£10.50
Business Extra Data 4GB	Bolt-on	4GB	UK & EU Data for Business Extra connections	£3.40
Business Extra Data 6GB	Bolt-on	6GB	UK & EU Data for Business Extra connections	£6.30
Business Extra Data 10GB	Bolt-on	10GB	UK & EU Data for Business Extra connections	£7.40
Business Extra Data 20GB	Bolt-on	20GB	UK & EU Data for Business Extra connections	£9.30
Business Extra Unlimited Data	Bolt-on	Unlimited	UK & EU Data for Business Extra connections	£17.90

Service	Service Type	Inclusive Allowances	What's Included	Total
Mobile Broadband 2GB	Bolt-on	2GB	UK & EU Data for Mobile Broadband connections	£8.40
Mobile Broadband 3GB	Bolt-on	3GB	UK & EU Data for Mobile Broadband connections	£10.00
Mobile Broadband 5GB	Bolt-on	5GB	UK & EU Data for Mobile Broadband connections	£13.90
Mobile Broadband 10GB	Bolt-on	10GB	UK & EU Data for Mobile Broadband connections	£15.90
Mobile Broadband Unlimited	Bolt-on	Unlimited	UK & EU Data for Mobile Broadband connections	£36.80
Business SMS 250	Bolt-on	250 SMS	UK and SMS usage (Business Basics and Mobile Broadband)	£3.50
UK Data Auto Top-up - 250MB	Dynamic Bolt-on	250MB	UK and EU Data Top-up for Business Basic, Business Extra & Mobile Broadband	£5.00
UK SMS Auto Top-up - 250	Dynamic Bolt-on	250 SMS	UK and EU SMS Top-up for Business Basic & Mobile Broadband	£5.00
Non-Geographic 250 (08xx)	Dynamic Bolt-on	250 mins	Includes Access & service charges for calling 08xx NGCS numbers	£5.00
MMS 50	Dynamic Bolt-on	50 MMS	Picture/Multimedia Messaging (UK and Roaming)	£5.00
International SMS 50	Dynamic Bolt-on	50 SMS	International SMS sent while in the UK to Mobiles abroad	£5.00
International Voice Europe & North America 250	Dynamic Bolt-on	250 mins	Calls made to the following countries while in the UK: Andorra, Austria, Belgium, Canada, Cyprus, Denmark, Finland, France, Germany, Gibraltar, Greece, Iceland, Italy, Liechtenstein, Luxembourg, Netherlands, Norway, Portugal, Ireland, San Marino, Spain, Sweden, Switzerland, Turkey, USA	£10.00
International Voice ROW 250	Dynamic Bolt-on	250 mins	Calls made to the following countries while in the UK: All ROW countries EXCEPT Cuba, Satellite	£30.00
Global Business Daily Traveller	Dynamic Bolt-on	500MB, 200 mins (MO & MT), 200 SMS	Daily allowances while roaming in Business Zone (Zone Band B). Australia, Brazil, Canada, China, Guernsey, Hong Kong, Isle of Man, India, Indonesia, Israel, Japan, Jersey, Malaysia, Mexico, New Zealand, Qatar, Russia, Singapore, South Africa, Switzerland, Taiwan, Thailand, Turkey, United Arab Emirates, USA	£7.50
	Dynamic Bolt-on	50MB, 20 mins, (MO & MT), 10 SMS	Daily allowances while roaming in Business Zone (Zone Band C).	£15.00
	Dynamic Bolt-on	5MB, 5 mins, (MO & MT), 5 SMS	Daily allowances while roaming in Business Zone (Zone Band D).	£15.00
ROW Data 250MB	Dynamic Bolt-on	250MB	Data usage in ALL non- EU countries: Channel Islands, Isle of Man, Andorra, Monaco, Switzerland, Vatican City, Albania, Bosnia, Faroes, Australia, New Zealand, South Africa, Singapore, Taiwan, Thailand, USA & Canada, Bahrain, Kuwait, Oman, Qatar, Saudi Arabia, UAE, China, Egypt, Fiji, Japan, In-flight / On-cruise, All other countries	£75.00

Unbundled rates for Zone B-D will be applied in the event any daily allowances are exceeded

International & Roaming

International Calling (calls made while in the UK)

Band	Countries	Rates Per Minute
1	Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, St. Martin, Sweden	16.7p
2	Andorra, Switzerland, Turkey	20p
3	Albania, Bosnia Herzegovina, Faroe Islands	34p
4	Australia, China, Hong Kong, India, Japan, Japan Tokyo, New Zealand, Singapore, South Africa, Taiwan, Thailand	50p
5	USA, American Samoa, Canada	12p
6	Rest of the World	70p

60 Second minimum call charge and billed in 60 second increments. Barring Capabilities - Facility provided to block this service on demand.

Roaming Rates (Usage whilst abroad)

Zone	Countries	Making Calls	Receiving Calls	Data (per mb)	SMS
B	See Country list below	50p - 79p	15p	£5.00	35p + 1 UK SMS
C	See Country list below	£1.40 - £1.79	£1.00	£5.00	35p + 1 UK SMS
D	See Country list below	£1.40 - £1.79	£1.00	£5.00	35p + 1 UK SMS
E	See Country list below	UK Home Rate	UK Home Rate	UK Home Rate	UK Home Rate

EU Calls: 15 second minimum call charges and billed in 1 second increments. Non EU Calls: 60 second minimum call charge and billed in 15 second increments.

Roaming Global Daily Business Traveller

Zone	Countries	Daily Charge	Data	SMS	Voice MO & MT
B	See Country list below	£7.50	500MBs	200 SMS	200 Mins
C	See Country list below	£15.00	50MBs	10 SMS	20 Mins
D	See Country list below	£15.00	5MBs	5 SMS	5 Mins

Roam with Freedom & Pay only when you roam. Business Traveller Tariffs are not compatible with Roaming bolt-ons. Unbundled rates for Zone B - D will be applied in the event any daily allowances are exceeded.

Roaming Country Zone Listing	
B	Albania, Argentina, Armenia, Australia, Brazil, Brunei Darussalam, Canada, Chile, China, Colombia, Costa Rica, Ecuador, El Salvador, Faroe Islands, Gabon, Georgia, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kuwait, Kyrgyzstan, Malaysia, Mexico, Myanmar, New Zealand, Nicaragua, Niger, Nigeria, Pakistan, Panama, Paraguay, Puerto Rico, Qatar, Russia, Singapore, South Africa, South Korea, Sri Lanka, Taiwan, Thailand, Turkey, Ukraine, United States, Uruguay
C	Afghanistan, Anguilla, Antigua and Barbuda, Azerbaijan, Bahrain, Bangladesh, Barbados, Belarus, Bermuda, Bosnia and Herzegovina, Botswana, British Virgin Islands, Cayman Islands, Congo, Côte d'Ivoire, Dominica, Dominican Republic, Egypt, Fiji, Ghana, Greenland, Grenada, Guam, Haiti, Iraq, Jamaica, Jordan, Kenya, Kosovo, Macao, Macedonia, Moldova, Montenegro, Montserrat, Morocco, Oman, Peru, Rwanda, Saudi Arabia, Senegal, Serbia, St. Kitts and Nevis, St. Lucia, St. Vincent & the Grenadines, Tajikistan, Tunisia, Turks and Caicos Islands, United Arab Emirates, Uzbekistan, Vietnam, Yemen
D	Algeria, Aruba, Bahamas, Belize, Bolivia, Burkina Faso, Cambodia, Cameroon, Cape Verde, Congo Dem Rep, Cuba, Equatorial Guinea, Ethiopia, French Polynesia, Gambia, Guyana, Lebanon, Madagascar, Malawi, Mauritius, Mongolia, Mozambique, Namibia, Nepal, Netherlands Antilles, On Sea/Over the Air, Philippines, Seychelles, Sierra Leone, Tanzania, Togo, Trinidad and Tobago, Turkmenistan, Uganda, Vanuatu, Venezuela, Zambia, All other Countries
E	Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, , French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Monaco, Netherlands, Norway, Poland, Portugal, Réunion, Romania, Saint Martin, Slovakia, Slovenia, Spain, St Barthelemy, Sweden, Switzerland

Other UK Rates

Business Basics Headlines Rates (PAYU)

Call Type	Rates
Calls to Same Network (MVNO)	2.5p
Calls to UK Landlines (Starting 01, 02, 03)	7p
Calls to other UK Mobiles	12p
Voicemail	5p
Standard UK Text Message	5p per Message
PAYU UK Data per MB (Non Bolt-on)	50p

The above call types are subject to a minimum call charge of 1.6p and billed in 15 second increments

Out Of Bundle Rates (Applies after bundle allowance is exceeded)

Call Type	Rates
Calls to Same Network (MVNO)	2.5p
Calls to UK Landlines (Starting 01, 02, 03)	9p
Calls to other UK Mobiles	30p
Standard UK Text Message (with an SMS bolt-on)	10p per Message
Standard UK Data per MB (With a data bundle)	50p

Other UK Rates

Call Type	Rates
UK Landline Text Message	20p per Message
Internation Text message (UK to EU Regulated Zone)	5.22p per Message
Internation Text Message (UK to Non-EU Regulated Zone)	20p per Message
Standard UK Multimedia Message	30p per Message
0845 & 0870	2.5p + Service Charge
0800, 0808 & 0500	FOC
Personal Numbering i.e 07	75p
Directory Enquires	2.5p + Service Charge
Premium Numbers/Other services - 0843/4, 0871/2, 09X	2.5p + Service Charge
Guernsey & Jersey Mobile	35p

Emergency Services	Op
Tariff & Bolt-on Compatibility Matrix	

	Unlimited Voice & SMS	PAYE Voice	Data Only
Base Tariff	Business Extra	Business Basics	Mobile Broadband
UK Data Options	Business Extra 4GB	Business Basics Data 2GB	Mobile Broadband 2GB
	Business Extra 6GB	Business Basics Data 3GB	Mobile Broadband 3GB
	Business Extra 10GB	Business Basics Data 5GB	Mobile Broadband 5GB
	Business Extra 20GB	Business Basics Data 10GB	Mobile Broadband 10GB
	Business Extra Unlimited Data	Business Basics Data 20GB	Mobile Broadband Unlimited Data
	PAYU	PAYU	N/A
Data Auto-Top ups	UK Data Auto Top-up 250MB	UK Data Auto Top-up 250MB	UK Data Auto Top-up 250MB
Data Pooling	Data Pooling Enabler except with Tariff Optimiser	Data Pooling Enabler	Data Pooling Enabler except with Tariff Optimiser
Messaging Options	MMS 50	MMS 50	MMS 50
	International SMS 50	International SMS 50	International SMS 50
	N/A	Business SMS 250	Business SMS 250
	N/A	UK SMS Auto Top-up - 250	UK SMS Auto Top-up - 250
Other UK Voice Options	Non-Geographic 250 (08XX)	Non-Geographic 250 (08XX)	N/A
	International Voice Europe & North America 250	International Voice Europe & North America 250	N/A
	International Voice ROW 250	International Voice ROW 250	N/A
Roaming options	Global Business Daily Traveller or	Global Business Daily Traveller or	Global Business Daily Traveller or
	ROW Data 250MB	ROW Data 250MB	ROW Data 250MB