Job Description
IT Support Apprentice (Three Years)

National Minimum Wage applicable

<u>Location: Stafford</u>

We are looking to recruit an IT Support Apprentice to join our support department. The role will suit a 6th Form / College leaver who is looking to gain further qualifications along side starting their future career in Information Technology. This will be a hands-on role and by the end of the first week you will be taking calls from our customers. You will be expected to take basic information off the caller regarding any issues they are experiencing and translate this coherently into our ticketing system. After a three-month period we will place you on a suitable course so you study a recognised industry qualification whilst gaining practical experience.

Skills / Experience Required

- We would expect the successful candidate to have at gained five GCSE's above grade 6 (Maths, English Language and I.T related GCSE a must).

- Preferably three A levels at grade C above either attained or predicted (preferably Maths and I.T. related but not essential).

- Methodical.

- Excellent Communicator.

- Desire to learn.

- Driving licence would be an advantage.

To Apply:

Apply with covering letter and CV to recruit@xcomm.co.uk